



FEEDBACK



WE WANT TO HEAR FROM YOU

Delivery Address:
PO Box 465
MOOROOKA QLD 4105

Deaf Services Queensland
Reply Paid 465
MOOROOKA QLD 4105

No stamp required
if posted in Australia



FOLLOW US

CONTACT DETAILS

P (07) 3892 8500

F (07) 3392 8511

TTY: 07 3892 8501

feedback@deafsq.org.au

www.deafservicesqld.org.au

DO YOU HAVE IDEAS ABOUT HOW DEAF SERVICES QUEENSLAND CAN BETTER MEET YOUR NEEDS?

At Deaf Services Queensland, we value all types of feedback:

COMPLIMENTS – Have you received great service and would like to share it with us?

SUGGESTIONS – Do you have an idea on how we can improve our services?

COMPLAINTS – Had a negative experience that you would like to share with us? Complaints are kept confidential and follow a formal complaints process.

HOW DO I GIVE FEEDBACK?

You can find all our contact details on the back of this form.

THIS FORM	ONLINE
Fill out this form: <ul style="list-style-type: none">Give it to a staff member ORMail it to Deaf Services Queensland	<ul style="list-style-type: none">Visit our website OREmail Deaf Services Queensland
IN AUSLAN	ON THE PHONE
<ul style="list-style-type: none">Provide feedback in person	Call Deaf Services Queensland via: <ul style="list-style-type: none">National Relay ServiceVideo Relay ServiceFax ORTTY

WHAT HAPPENS TO MY FEEDBACK?

Your feedback will be provided to the relevant team. If you make a complaint please provide your details and you will be contacted with updates until the matter is resolved.

Not happy with the outcome of your complaint? Use your smart phone to scan this QR code for more contact options.



FEEDBACK FORM

Name of person providing feedback (optional)

_____ Date: _____

Explain your feedback (what would you like to tell us)

Do you have any ideas for improvement?

If you need more space, please attach extra pages as necessary.

If you are making a complaint, please provide your contact details so we can respond:

Phone: _____

Fax: _____

Email: _____

Signature of person providing feedback:

Your preferred language: English Auslan